

Maintenance tips



Are Nuance Audio Plus waterproof?

By design, Nuance Audio Plus are IPX4 compliant, including microphone areas. This rating offers protection against splashes of water, making them suitable for workouts or light rain. While they may not be suitable for submersion, they are protected from minor splashes.





Can sweat, make-up, and other common chemicals damage my Nuance Audio Plus?

By design, Nuance Audio Plus are resistant to common chemicals like hand sanitizer, cleaners, hand soap, hair gel, and sunscreen.





How should I clean the lenses and frames?

Daily cleaning:

Use a dampened cloth and neutral solution (spray on the cloth, not directly on the lenses). Avoiding all types of sprays, solvents, chemicals, or cleaning solutions containing alcohol or ammonia. Don't hold your Glasses under running water or use any other cleaning tool (such as a hearing aid brush, toothpick, or air pressure) to clean.

Deep cleaning:

To clean the lenses, use a lens spray, and make sure to spray on the cloth and not directly on the lenses. Gently clean the outer portions of the Glasses, including the 6 microphones and 2 speakers.

Protect:

Be sure to keep your Glasses in their designated case when not in use.

In case of contact with salt water, pool water or other chemicals like cosmetics, hairspray, sunscreen and insect repellents, we recommend immediately wiping your Glasses with a damp non-abrasive cloth.



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