



Firmware updates



Getting started for firmware update

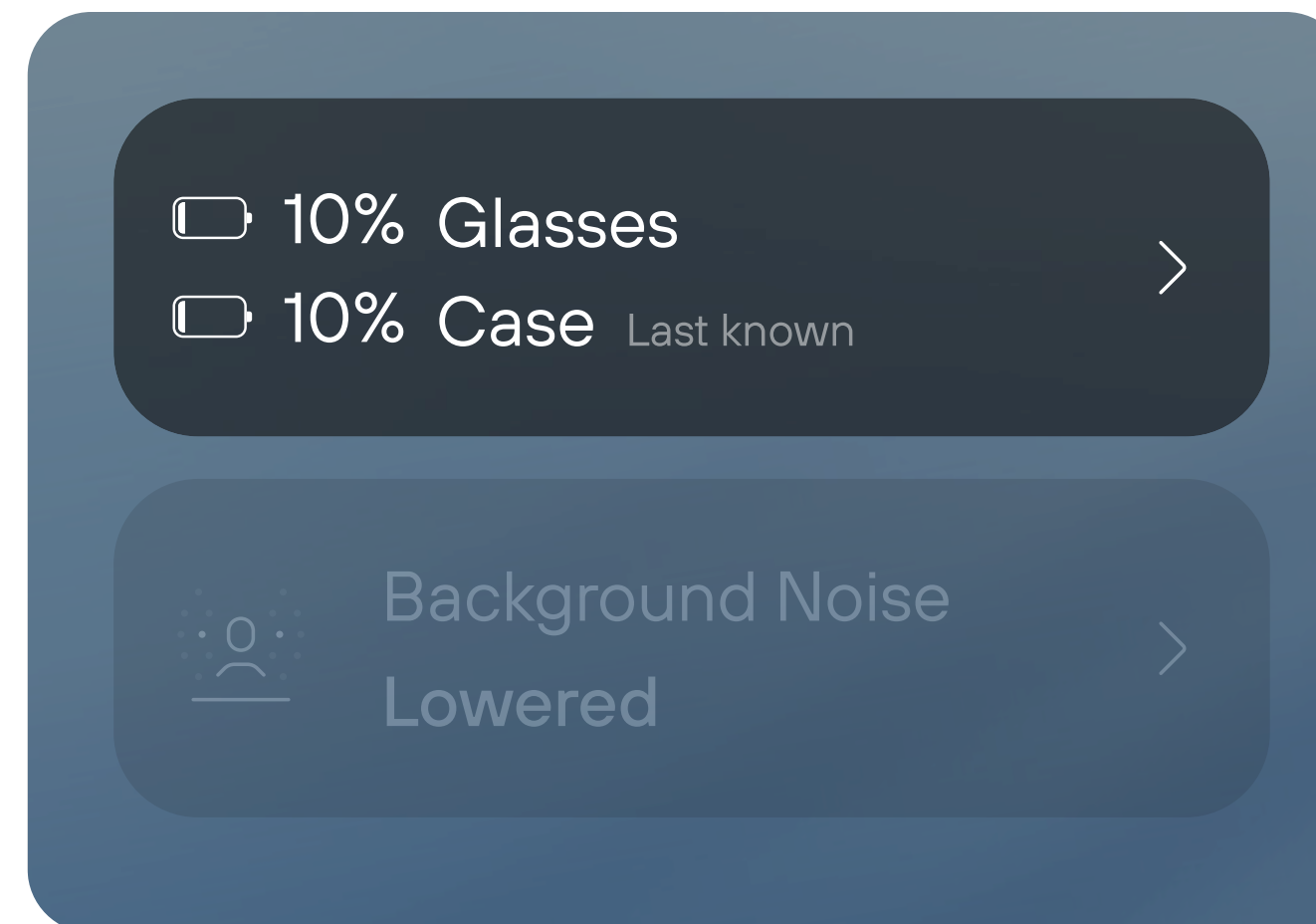
Firmware is a specialized type of software embedded in your Glasses that controls how they function.

In terms of updates, firmware updates improve the performance, add new features, or fix bugs within the device.

To keep your Nuance Audio Plus functioning optimally and in good shape, it's important to regularly update its firmware. **Here's how:**

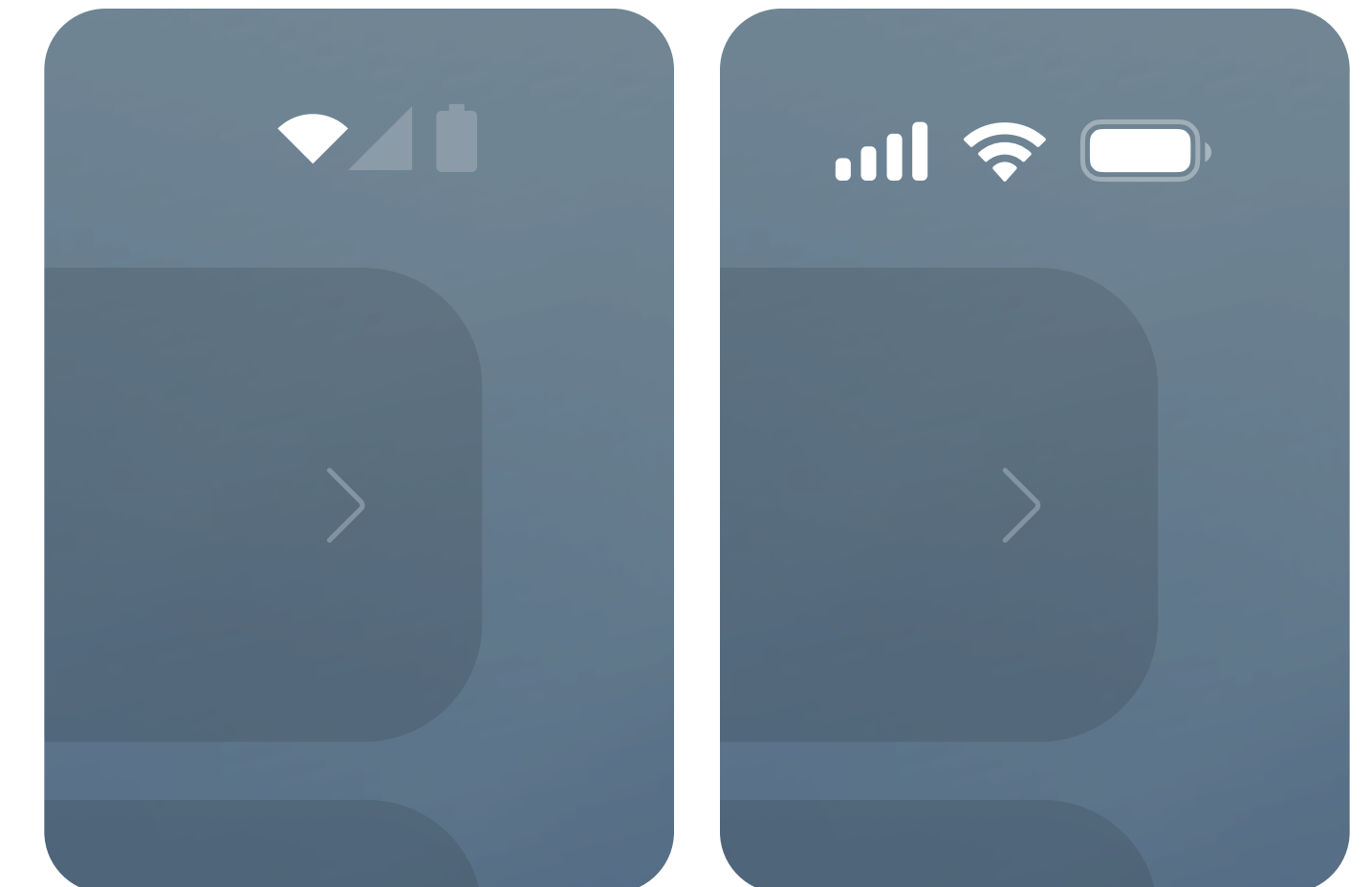
Check Nuance Audio Plus battery level:

Ensure that the battery level of your Glasses is above 20%. Firmware updates cannot be performed if the battery is too low.



Check device connection:

Make sure your mobile device is connected to stable Wi-Fi or a mobile data network for potential updates.



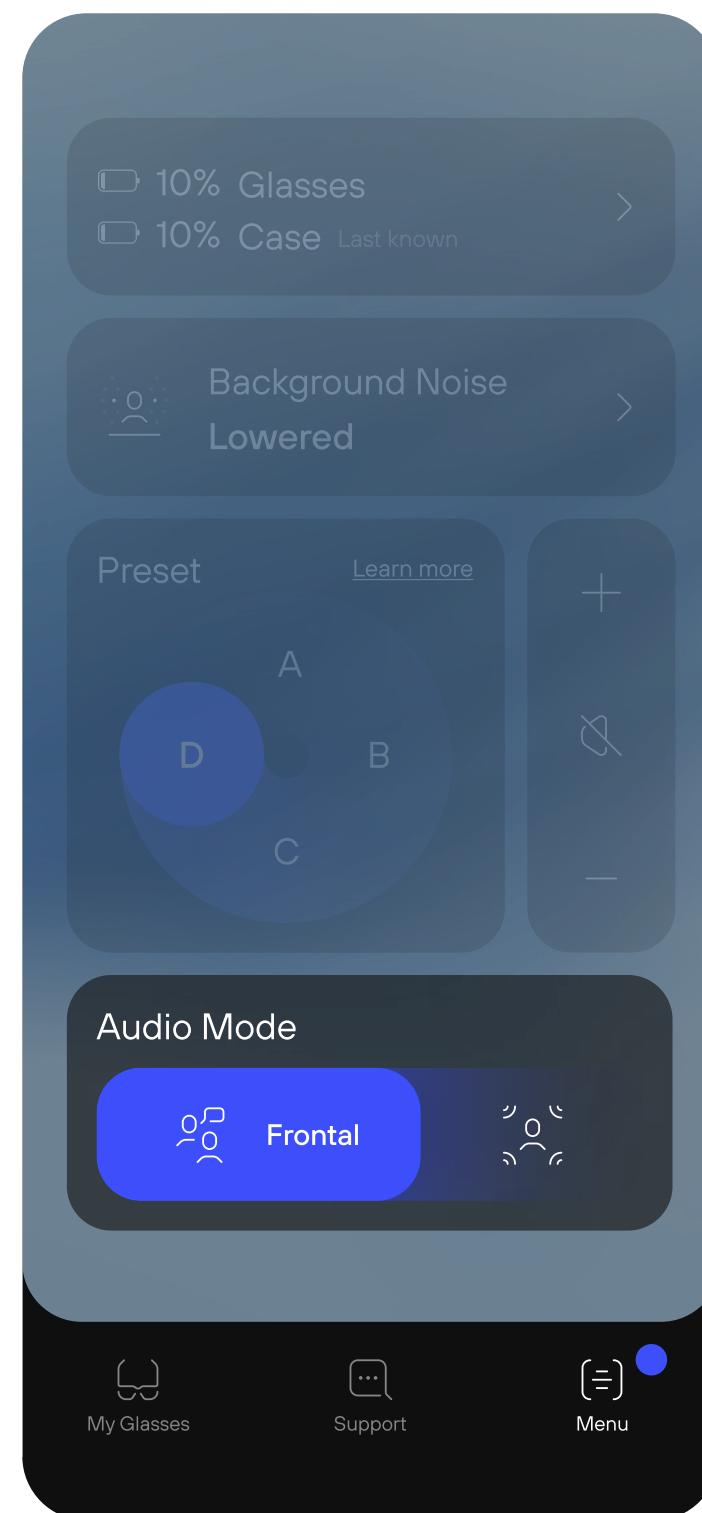
WiFi connection on
Android device

WiFi connection on
Apple device

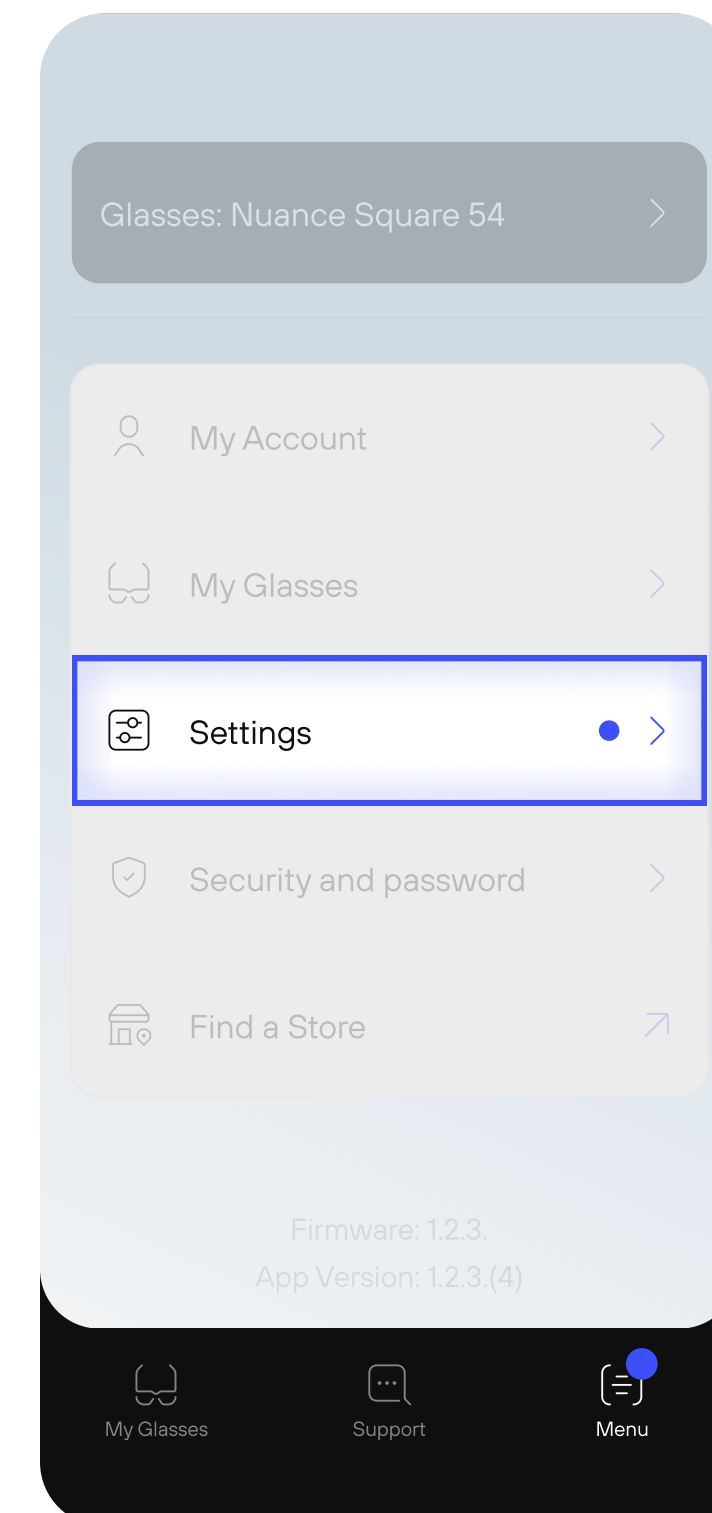


How to perform firmware update

Once you have checked battery levels and device connection, you can updated the firmware following these steps:



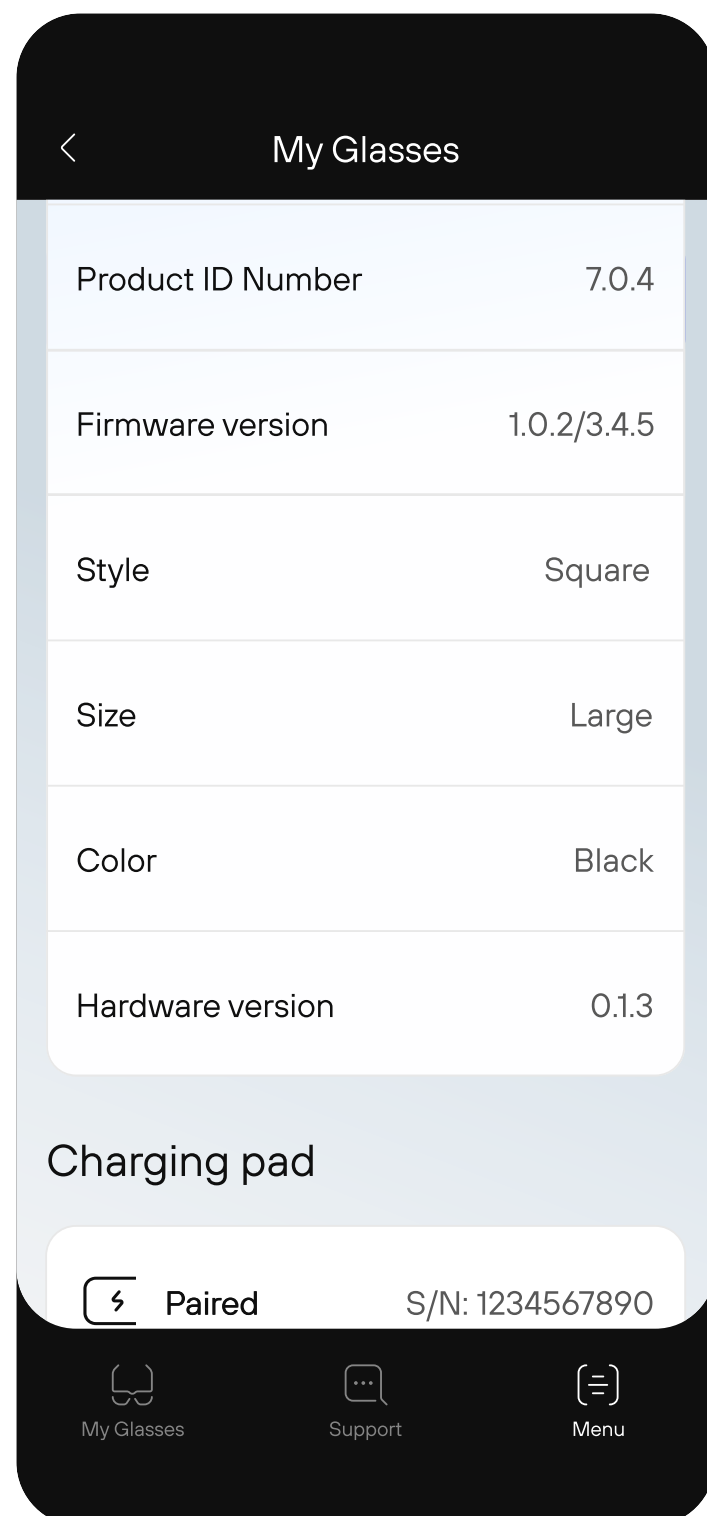
Step 1
Open the Nuance Audio App on your mobile device. Then tap on the **Menu icon** located at the bottom right of the home page navigation bar. A blue dot will notfiy you to perform firmware update.



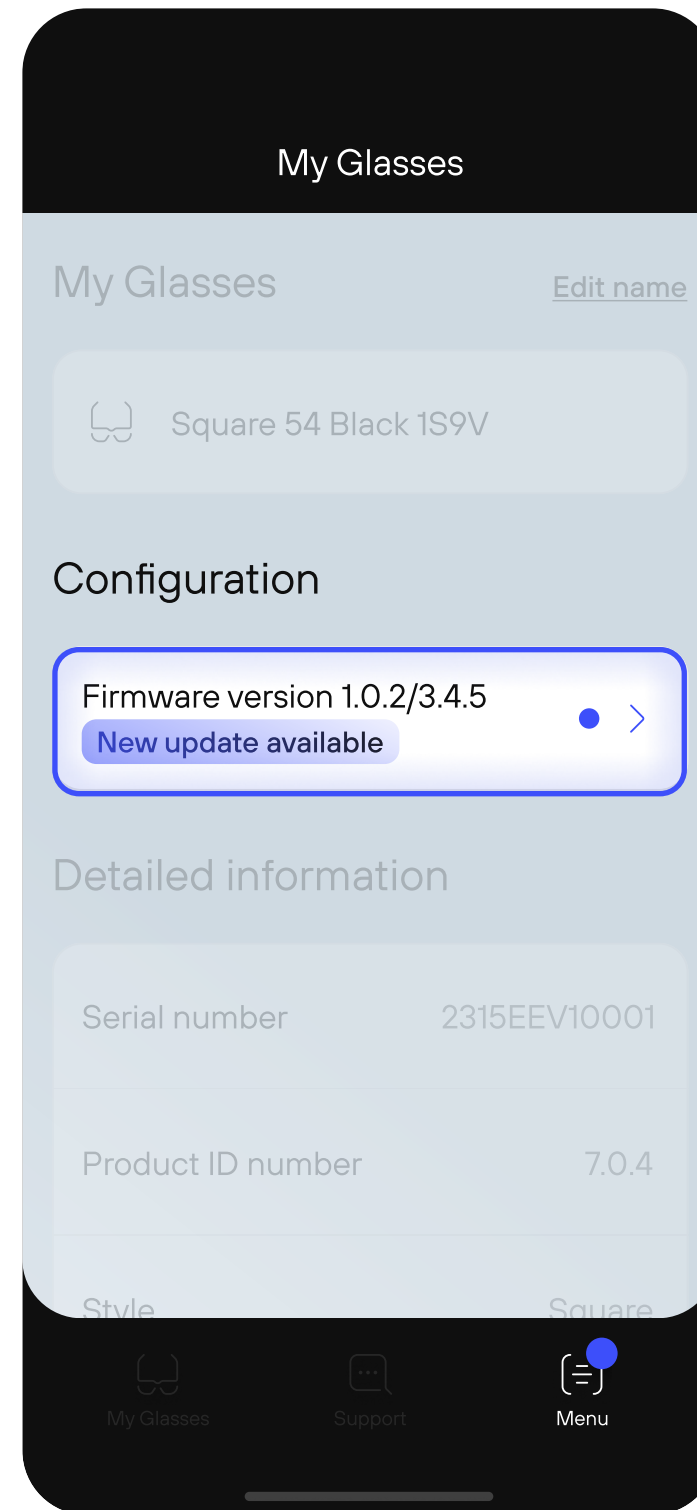
Step 2
Tap on **Settings**.



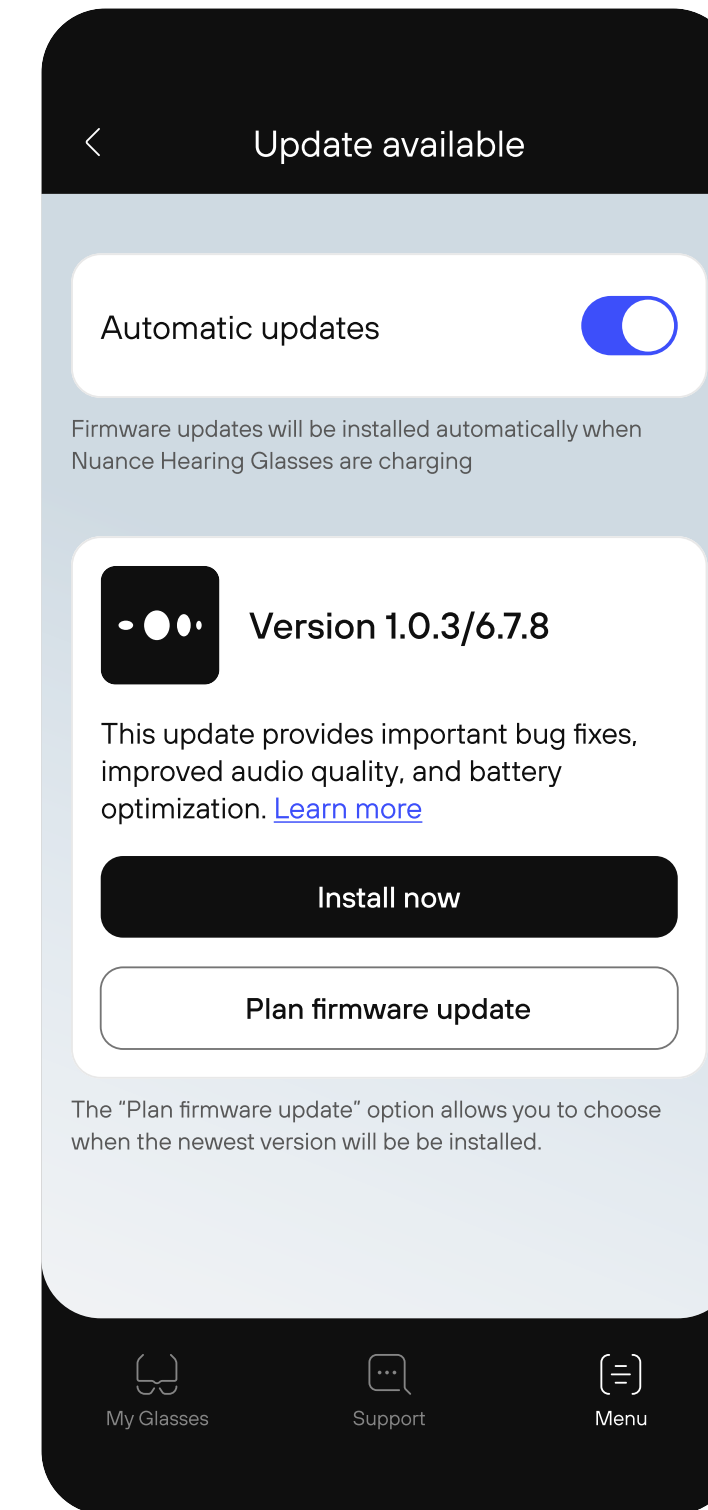
How to perform firmware update



Step 3
Tap the Glasses name displayed right under **My Glasses** section and check for firmware updates.



Step 4
In the My Glasses section, you'll see your current firmware status and any available updates. To start the firmware update **tap on the Firmware version tab**.



Step 5
If an update is available, follow the prompts within the Nuance Audio App to securely perform the firmware update.



How to perform firmware update

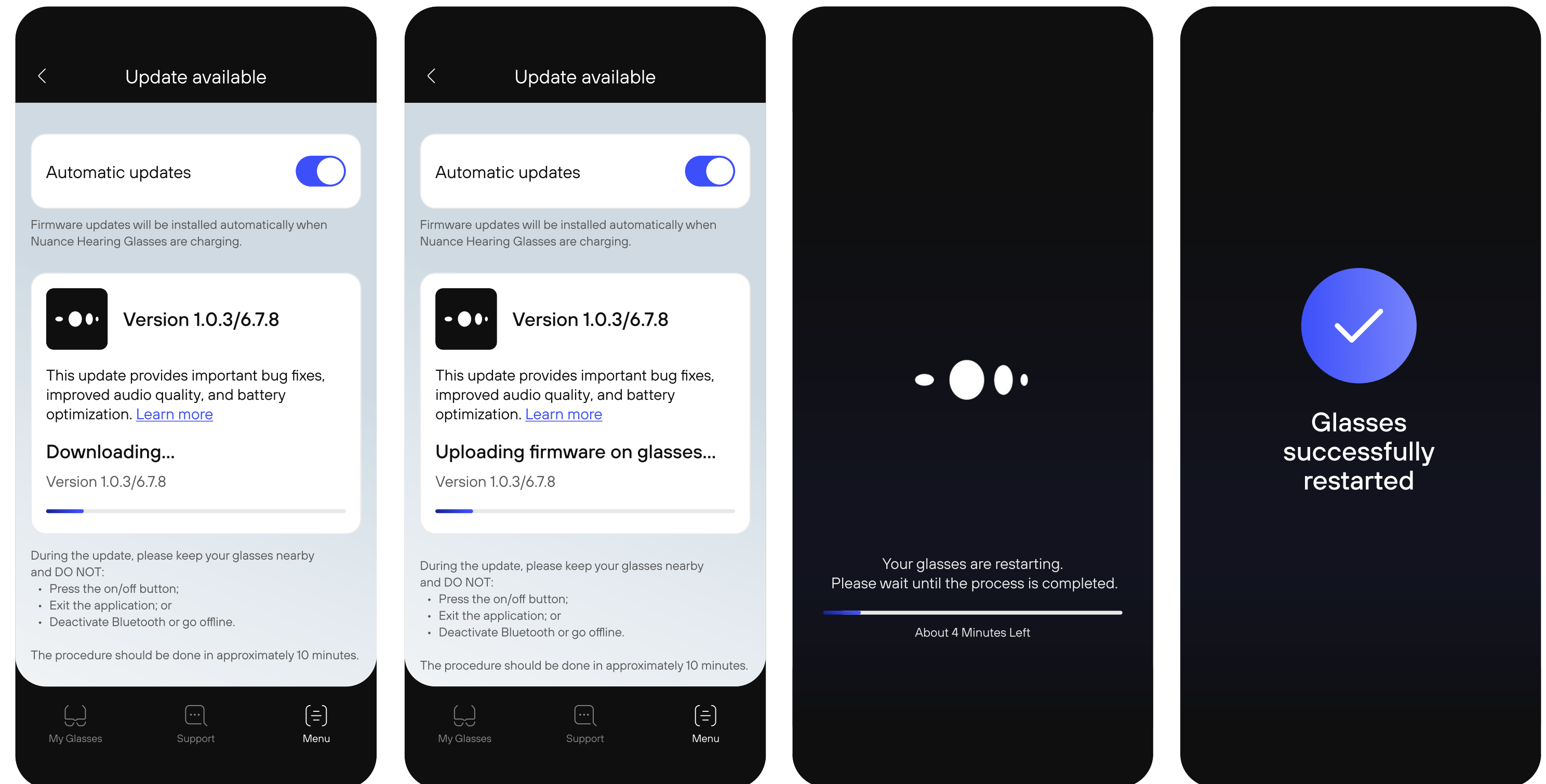
Step 6

The firmware update will be **downloaded on the App** and then **uploaded on your Nuance Audio Plus**.

Once the process is complete, your Glasses will automatically restart and take you back to My Glasses section.

If you encounter any **difficulties during the update process**, you can **contact our [Support Center](#)** for help.

If you purchased and paired the Remote Plus with the Glasses at the store, you will have to return to the store to update the Firmware.





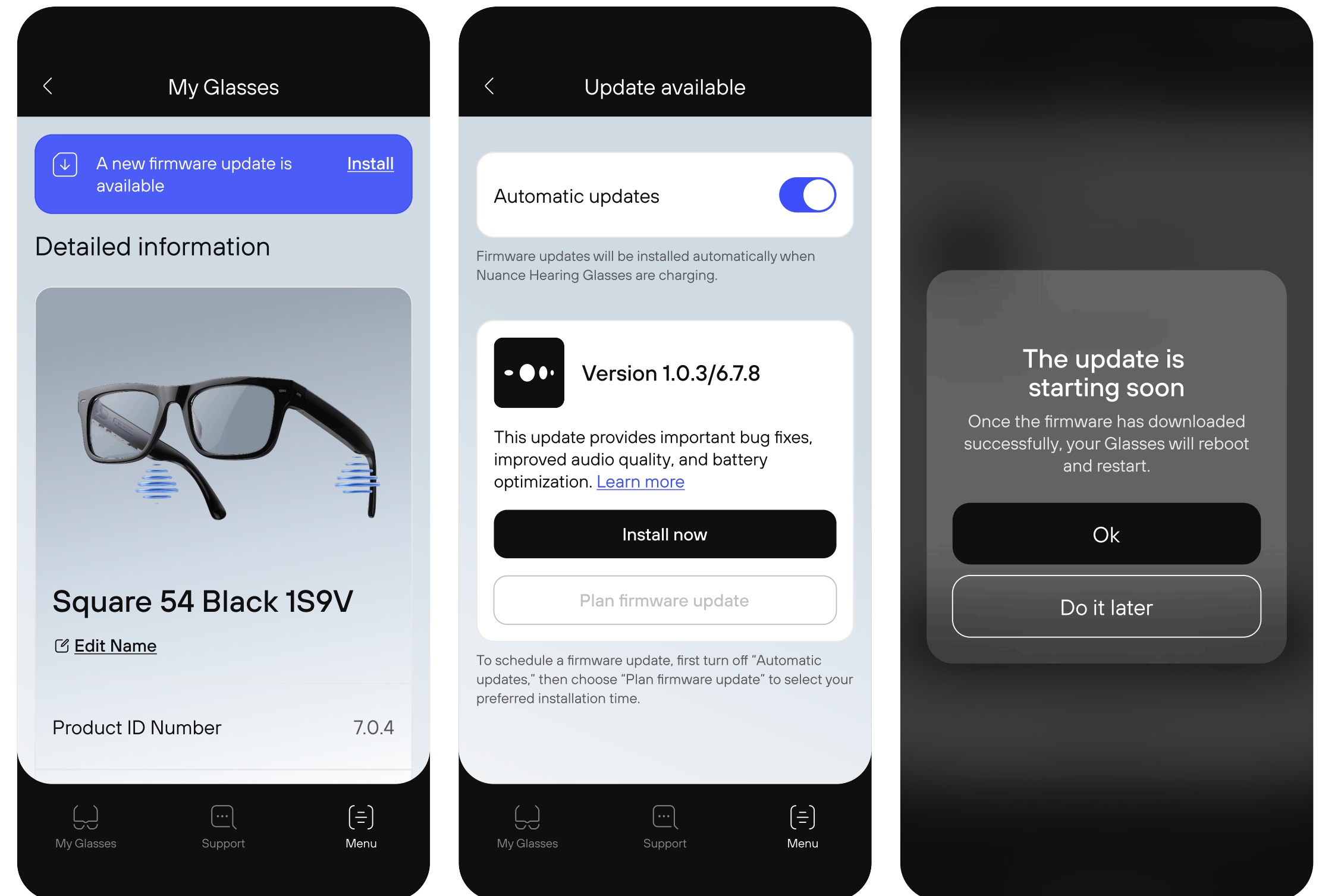
Auto firmware update while charging

The firmware update is enabled by default. When you place your Glasses on the charger, the App checks for updates (if battery is above 5%).

If an update is available, you can tap:

- **OK** to update now
- **Do it later** to postpone

The update installs automatically while your Glasses keep charging. Do not remove the Glasses from the charger until the firmware update is complete.





For the most updated Instructions
for Use please follow this link

[↗ View instruction for use](#)