

## NUANCE AUDIO™ GLASSES & NUANCE AUDIO™ CHARGING PAD

**Warning:** If you are younger than 18, do not use this product. You should go to a doctor, preferably an ear-nose-throat doctor (an ENT), because your condition needs specialised care. *OTC Hearing Aid (US) / This Medical Device (EU/UK)* is only for users who are age 18 or older.

**This *OTC Hearing Aid (US) / Medical Device (EU/UK)* is for adults with signs of mild to moderate hearing loss. How do you know if you have this?**

- You have trouble hearing speech in noisy places.
- You find it hard to follow speech in groups.
- You have trouble hearing on the phone.
- Listening makes you tired.
- You need to turn up the volume on the TV or radio, and other people complain it's too loud.

**Some people with hearing loss may need help from a hearing healthcare professional. How do you know if you need to see one?**

- You can't hear speech even if the room is quiet.
- You don't hear loud sounds well, for example, you don't hear loud music, power tools, engines, or other very noisy things.

If your hearing loss makes it hard to hear loud noises, this *OTC Hearing Aid (US) / Medical Device (EU/UK)* may not be your best choice without help from a professional. If this *OTC Hearing Aid (US) / Medical Device (EU/UK)* does not help you enough, ask for help from a hearing healthcare professional.

### **WARNING: When to See a Doctor.**

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (and ENT).

- Your ear has a birth defect or an unusual shape.
- Your ear was injured or deformed in an accident.
- You saw blood, pus, or fluid coming out of your ear in the past 6 months.
- Your ear feels painful or uncomfortable.
- You have a lot of ear wax, or you think something could be in your ear.
- You get really dizzy or have a feeling of spinning or swaying (called vertigo).
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes: it gets worse then it gets better again.
- You have worse hearing in one ear.

- You hear a ringing or buzzing in only one ear.

**Notice of contact information.** Contact information and other labelling, including the user instructional brochure, are available on the internet at: [www.nuanceaudio.com](http://www.nuanceaudio.com). If you are in North America, you may also call 844-844-0919 or write to [customerservice@nuanceaudio.com](mailto:customerservice@nuanceaudio.com) or to Nuance Audio™ Support, Attn: Customer Service, 4000 Luxottica Place, Mason, OH 45040 to request a paper copy of this information and other labelling.

**Notice of manufacturer's return policy, for US only:** if you bought Nuance Audio™ Glasses from an EssilorLuxottica banner, you may return them within 30 days from the date of purchase, or any longer period expressly provided by applicable law or the specific EssilorLuxottica banner. Nuance Audio™ Glasses purchased through non-EssilorLuxottica retailers must be returned to those retailers in accordance with their return policies. For further information on EssilorLuxottica returns, please visit <http://nuanceaudio.com/en-us/c/terms-and-conditions>.

System Requirements: an iPhone with iOS operating system (iOS 16.6.1+) or a mobile phone with Android operating system (Android 12+). Detailed system requirements, software terms of license, terms of service are available at [www.nuanceaudio.com](http://www.nuanceaudio.com) .

Warranty information inside and available at [www.nuanceaudio.com](http://www.nuanceaudio.com) .

The Nuance Audio™ Glasses use Bluetooth® technology for exchanging control data to a paired mobile device.

Android® is a registered trademark of Google LLC.

iPhone® is a trademark of Apple Inc., registered in the U.S. and other countries. The trademark iPhone® is used with a license from Apple. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Nuance Audio™ is under license. Nuance Audio™ is a trademark of Essilor International SAS.

### **FCC compliance statement**

This *OTC Hearing Aid (US) / Medical Device (EU/UK)* and the Nuance Audio™ Charging Pad comply with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Relevant data for all parameters measured per ANSI S3.22-2014 / CTA-2051:2017 can be found in the IFU. The Nuance Audio™ Glasses technical specifications include:

- Standard Band Device.
- Frequency Response Bandwidth 200 Hz – 5000 Hz.
- Maximum Output Limit OSPL90 110.5 dB.

- Operating conditions: -10°C (14°F) to 45°C (113°F); 101.3kPa to 61.9kPa; humidity between 20% and 60% under (35°C) (95°F) for 1000 hours; maximum altitude of 13.000 ft for 1 hour at 0°C (32°F) and 35°C (95°F).
- Transport and Storage conditions: products shall remain functional after recovery from minimum -30°C (-22°F) or maximum 75°C (167°F) storage temperatures; high humidity 90% and temperature 45°C (113°F) for 288 hours; exposure to an altitude of 40,000 ft (18,8kPa) for 12 hours at both -10°C (14°F) and 45°C (113°F).

Protection from dust and ingress of water: IP54

This box contains:

- 1 pair of Nuance Audio™ Glasses.
- 1 Nuance Audio™ Charging Pad.
- 1 USB-C Charging Cable.
- 1 Folded Case.
- 1 Cleaning Cloth.
- 1 Quick Start Guide.
- 1 Instructions for Use & Warranty.

IMPORTANT! The Nuance Audio™ Glasses are an *OTC Hearing Aid (US) / Medical Device (EU/UK)*. The Nuance Audio™ Charging Pad is to be used as accessory to the Nuance Audio™ Glasses. Keep the product away from children. The Nuance Audio™ Charging Pad accessory is intended to enable the air conduction hearing aid functionality in terms of charging the hearing aid. The Nuance Audio™ Charging Pad is used for wirelessly charging only the Nuance Audio™ Glasses. Nuance Audio™ Glasses and Nuance Audio™ Charging Pad may interfere with medical devices such as but not limited to pacemakers or other implantable devices, consult your doctor.

To setup the Nuance Audio™ Glasses an email address and a mobile phone are required to run the Nuance Audio™ App (free download, QR code to download printed inside the box). May require updates to be installed from time to time, including prior to first use. For further information scan the QR code on last page of the Quick Start Guide.

Read Instructions for Use & Warranty prior to use the product.

Nuance Audio™ Glasses integrate one rechargeable Li-ion battery. Charge the Nuance Audio™ Glasses at least every 6 months. Use the supplied USB-C Charging Cable or other cables USB-C type, C to C, with compatible wall plugs/adapters following the indications in the Instructions for Use & Warranty. It is prohibited to connect the Nuance Audio™ Charging Pad to a wall plug/adapters that is not certified for the market in which the Nuance Audio™ Charging Pad is marketed, and that it has not been tested and approved according to national and local standards. The wall plug/adapters must have a minimum output level of DC5V/1A.

Importer for the USA: Luxottica of America Inc. - 4000 Luxottica Place, Mason OH, USA.  
Nuance Audio™ Glasses FCC ID: 2AYOA-4004; Nuance Audio™ Charging Pad FCC ID: 2AYOA-4005.



**Luxottica Group S.p.A.**

Piazzale Cadorna 3, 20123 Milan, Italy



Made in China

Fabriqu  en Chine



Operating Instructions



Do NOT use if package is damaged



Energy  
Verified



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