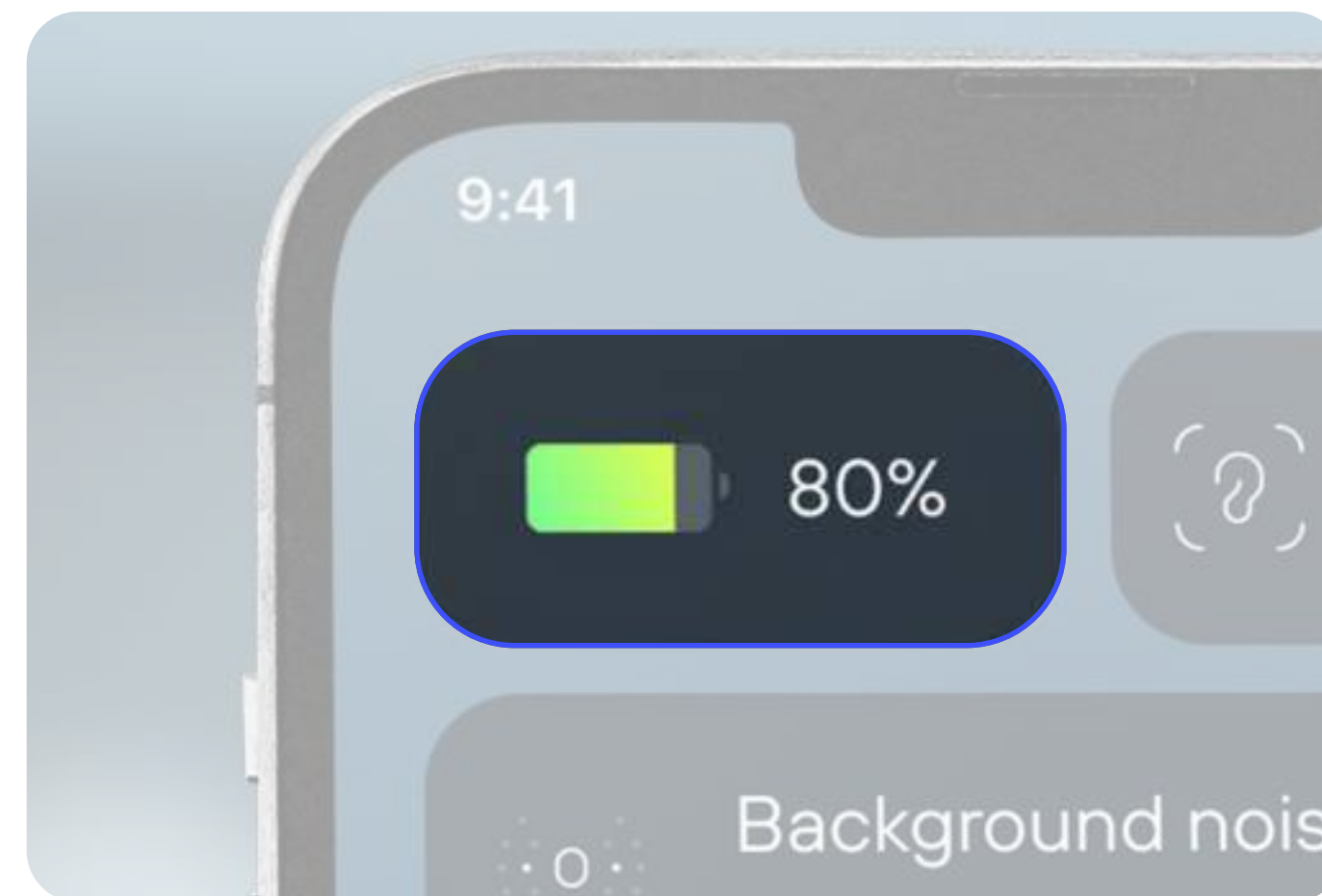# Firmware update

Getting started for firmware update

Firmware is a specialized type of software embedded in your audio glasses that controls how they function.

In terms of updates, firmware updates improve the performance, add new features, or fix bugs within the device.

To keep your Nuance Audio Glasses functioning optimally and in good shape, it's important to regularly update its firmware. **Here's how:**
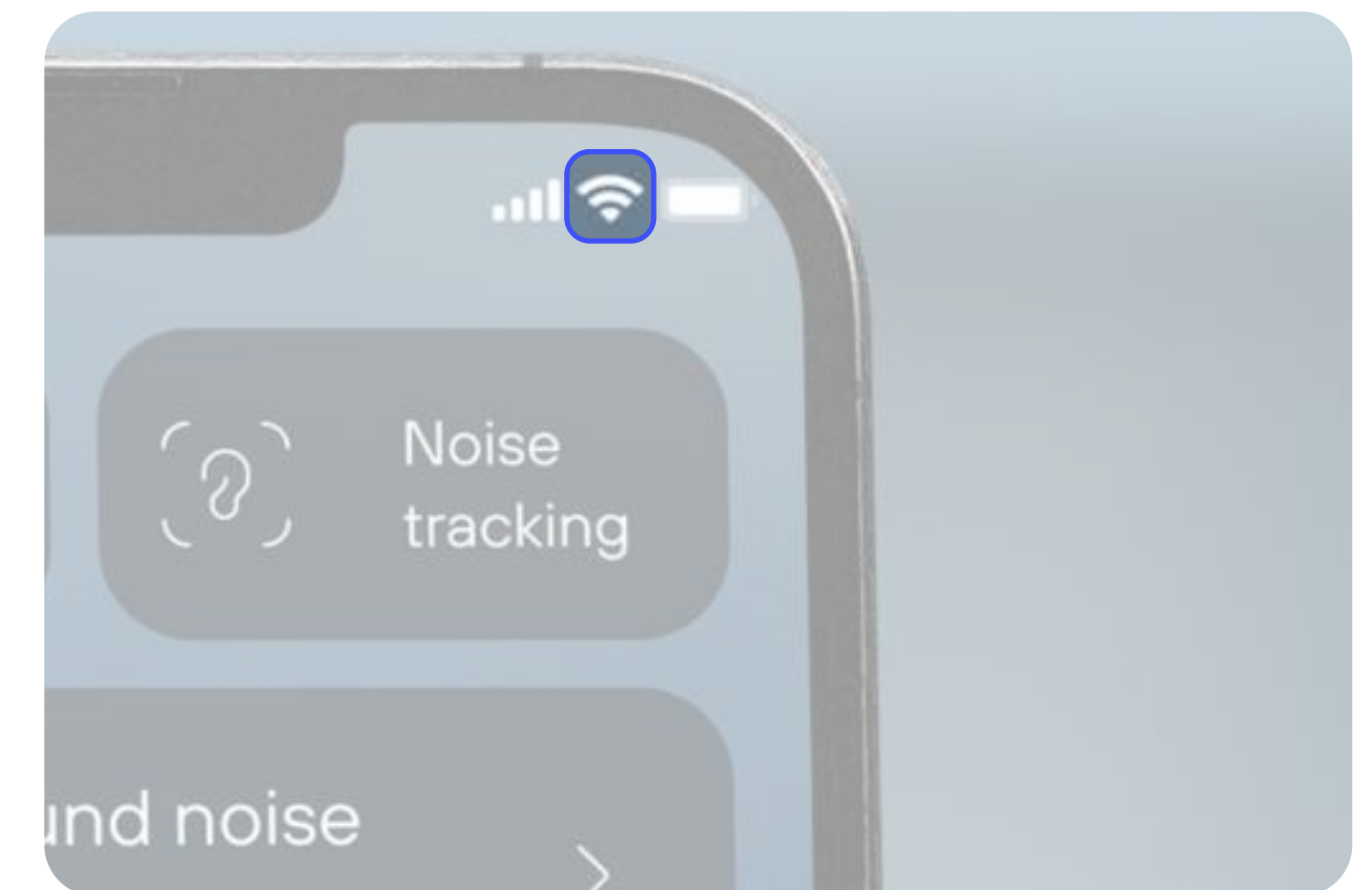
Check Nuance Glasses battery level: Ensure that the battery level of your glasses is above 30%. Firmware updates cannot be performed if the battery is too low.
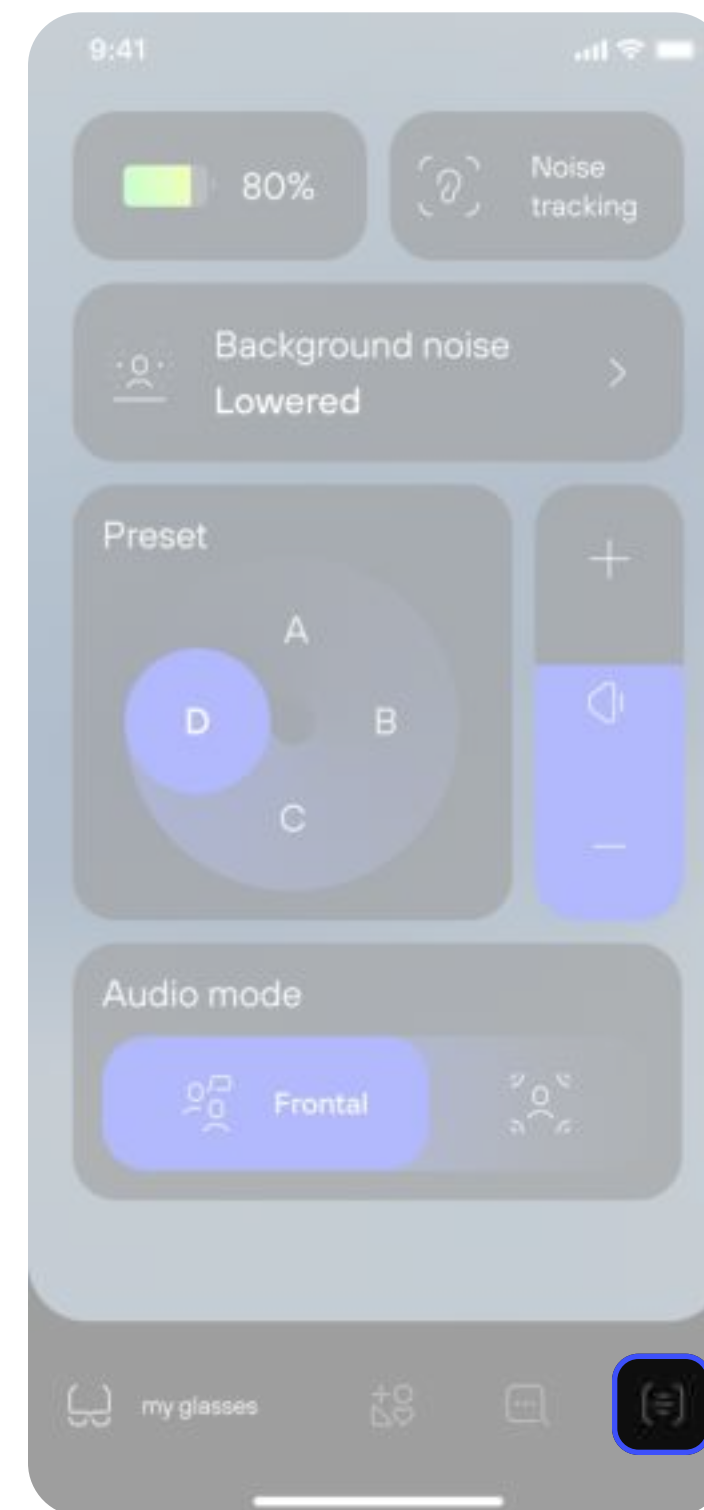

Check device connection: Check device connection: Make sure your mobile device is connected to stable Wi-Fi or a mobile data network for potential updates.
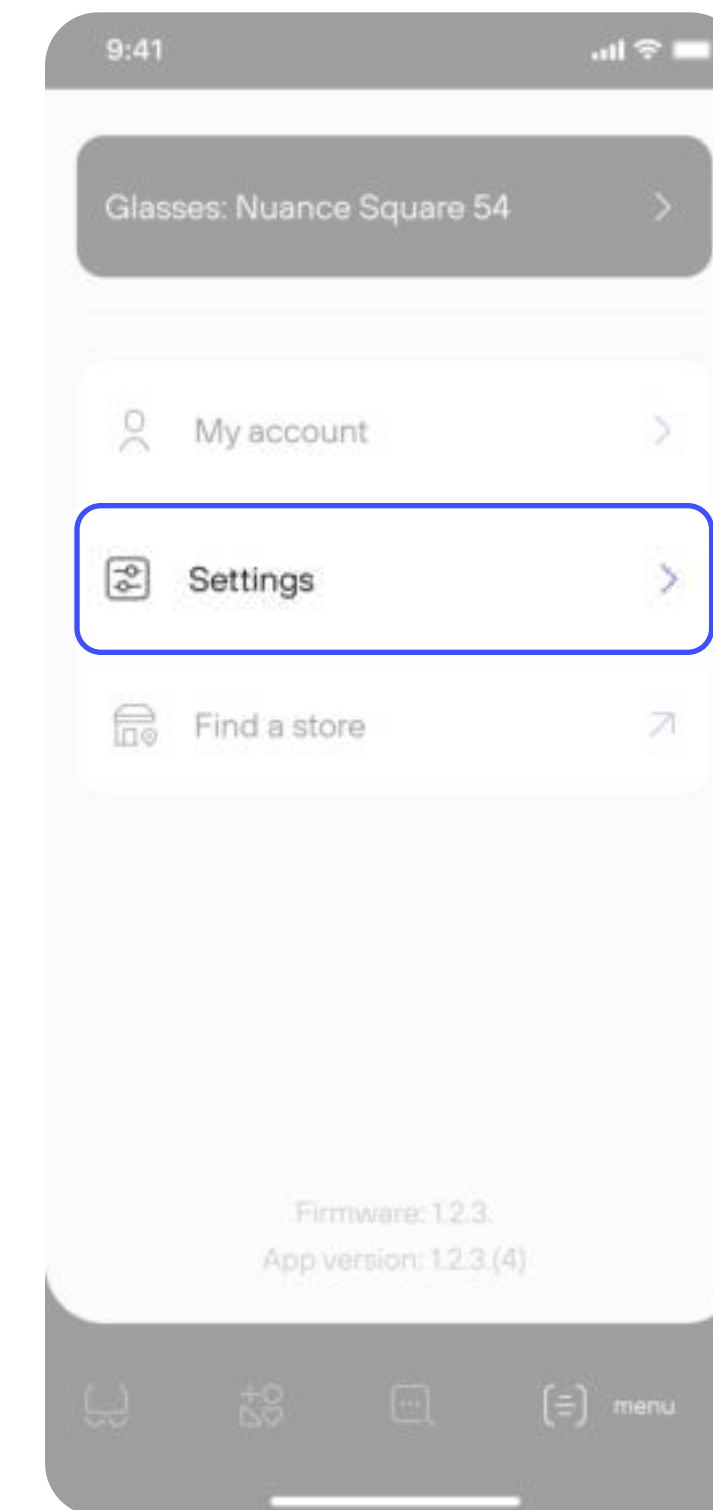
How to perform firmware update

Once you have checked battery levels and device connection, you can updated the firmware following these steps:

Step 1
Open the Nuance Audio App on your mobile device. Then tap on the **Menu icon** located at the bottom right of the home page navigation bar.
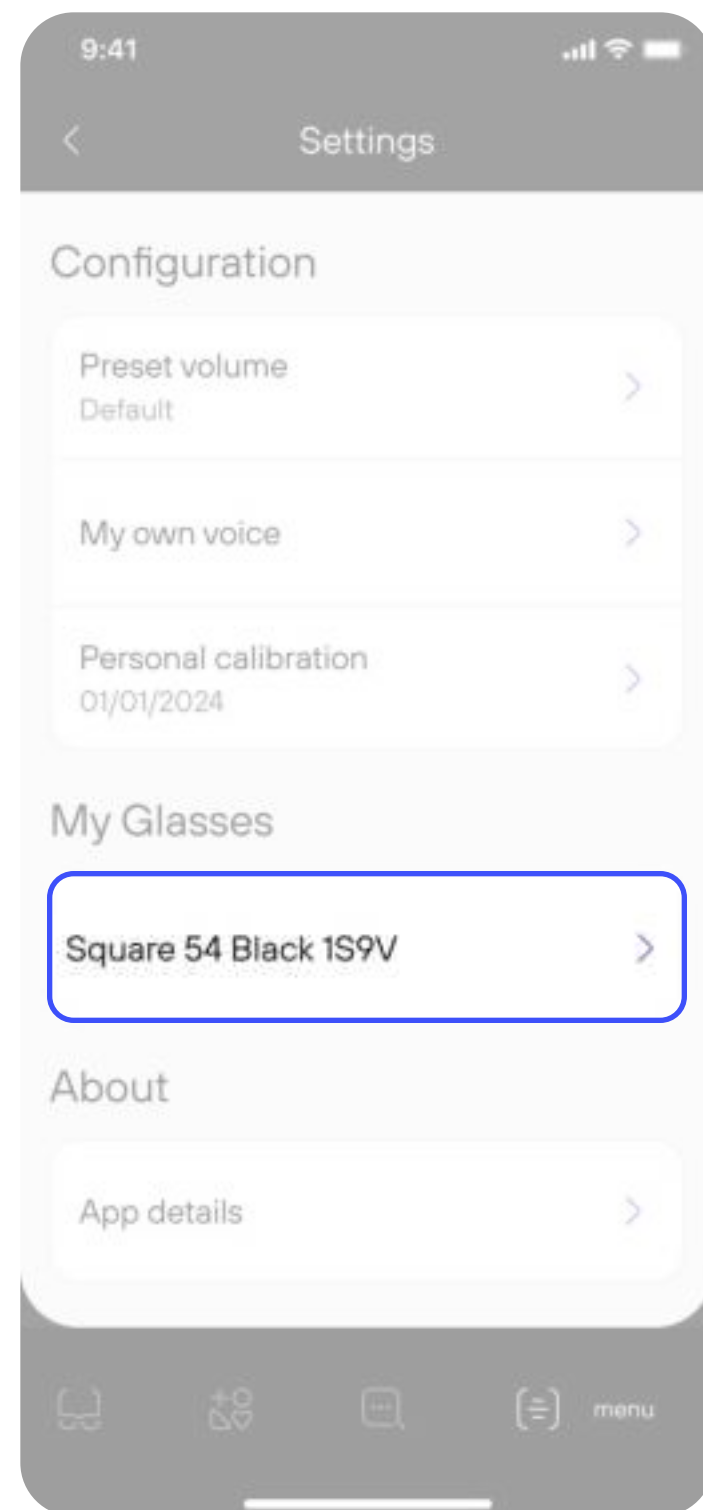

Step 2
Tap on **Settings**.

How to perform firmware update

Step 3
Tap the Glasses name displayed right under **My Glasses** section and check for firmware updates.
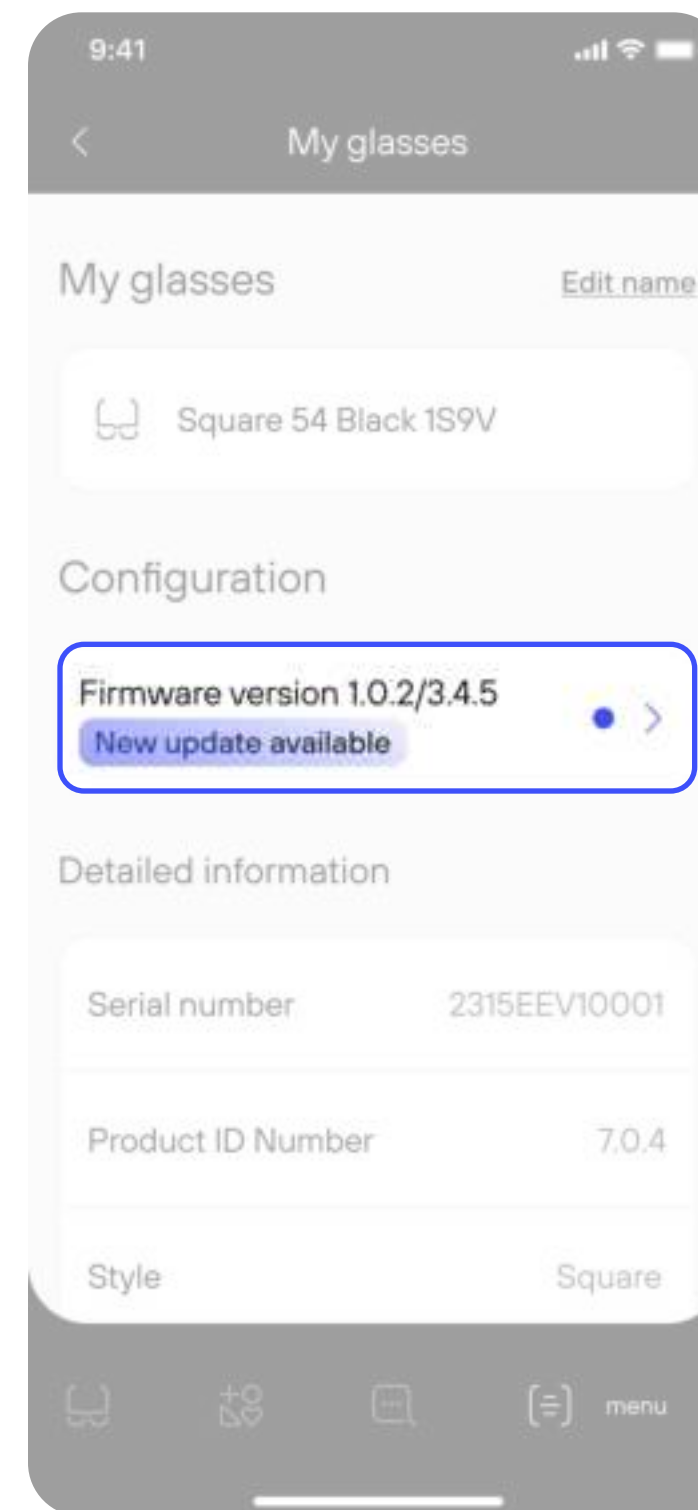
Step 4
In the My Glasses section, you'll see your current firmware status and any available updates.
To start the firmware update **tap on the Firmware version tab.**

Notes
The app will notify you on the homepage if a new firmware release is available.

Step 5
If an update is available, follow the prompts within the Nuance Audio app to securely perform the firmware update.

How to perform firmware update

Step 6
Firmware update will be **downloaded on the app** and then **updoaded on you Nuance Audio Glasses.**
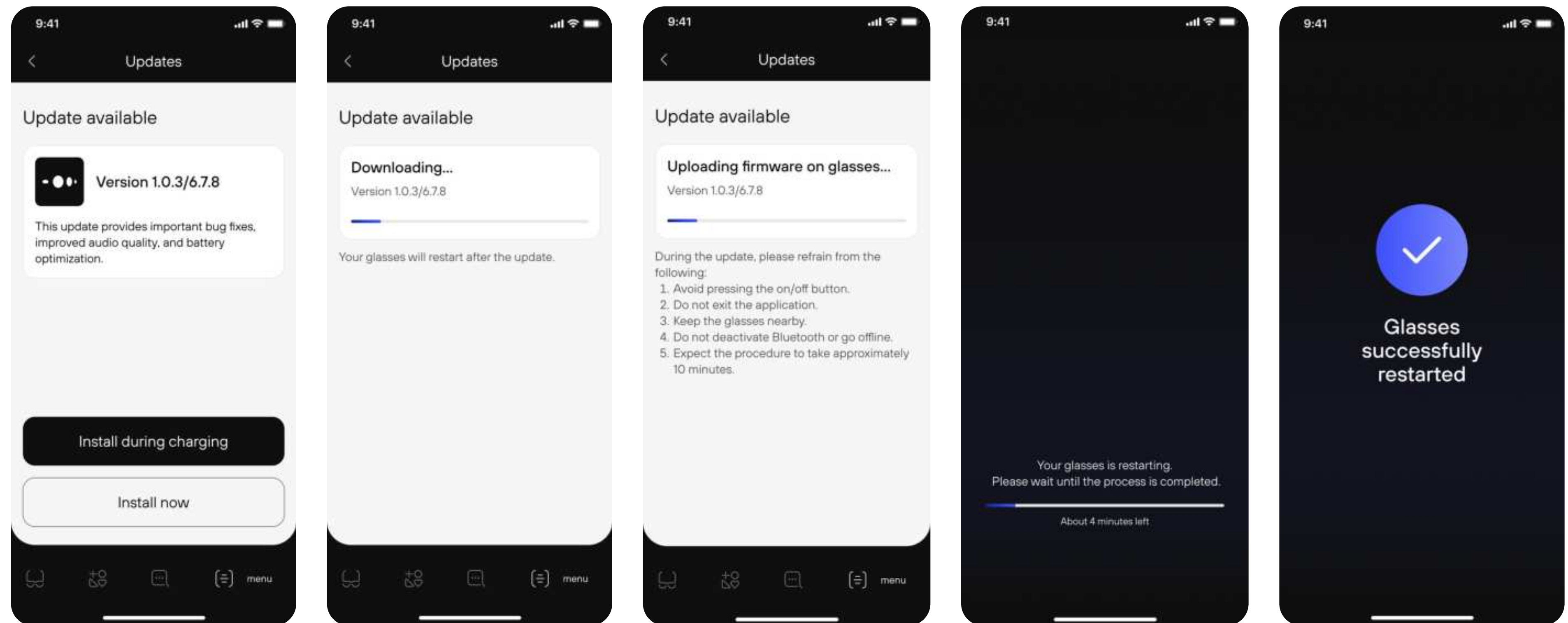
Once the process is complete, your glasses will automatically restart and take you directly to the App home page.

If you encounter any difficulties during the update process, you can contact our [Support Center](#) for help.

9:41

Updates

Update available

Version 1.0.3/6.7.8

This update provides important bug fixes, improved audio quality, and battery optimization.

Install during charging

Install now

menu

9:41

Updates

Update available

Downloading...
Version 1.0.3/6.7.8

Your glasses will restart after the update.

menu

9:41

Updates

Update available

Uploading firmware on glasses...
Version 1.0.3/6.7.8

During the update, please refrain from the following:
1. Avoid pressing the on/off button.
2. Do not exit the application.
3. Keep the glasses nearby.
4. Do not deactivate Bluetooth or go offline.
5. Expect the procedure to take approximately 10 minutes.

menu

9:41

Your glasses is restarting.
Please wait until the process is completed.

About 4 minutes left

9:41

Glasses successfully restarted

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For the most updated Instructions for Use
please follow this link

↗ View Instruction for Use